

## How do I configure X-Lite and eyeBeam?

A "softphone" is a piece of software that you download to your computer, which combined with our free trial enables you to experience VoIP technology and experiment with set up and call quality. You will also need a headset, the Plantronics 400 is a great example.

We recommend the X-Lite which may be downloaded free from Xten: <http://www.xten.com/index.php?menu=download>

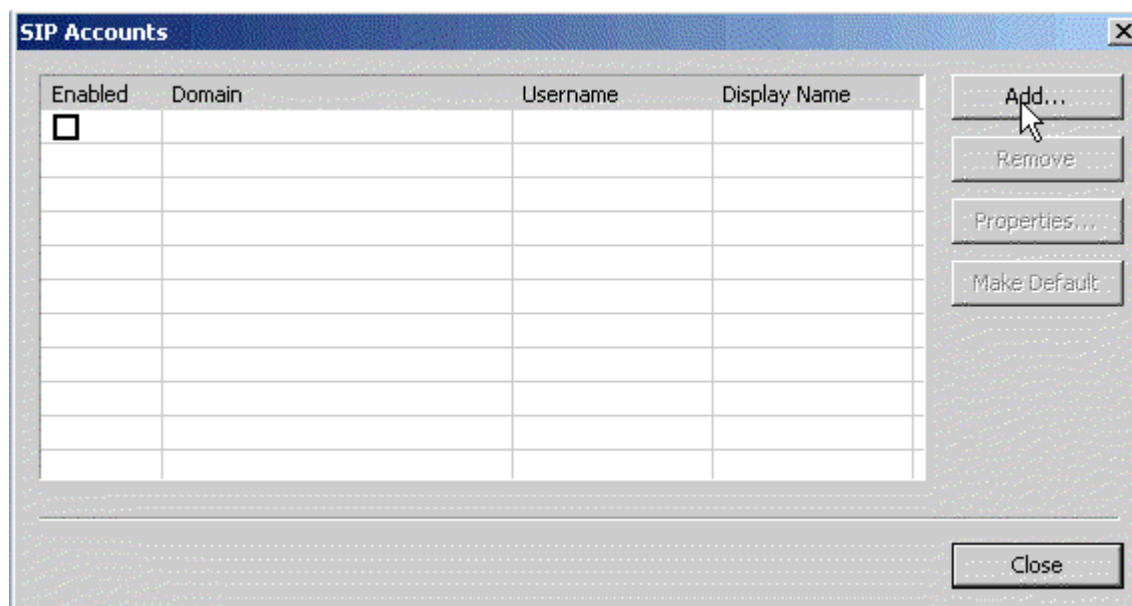
Eyebeam may be purchased from Xten: <http://www.xten.com/index.php?menu=products&smenu=eyebeam>.

When you have downloaded it (by selecting the X-Lite v3.0 for Windows file from the linked directory above), you must configure it - this is a fairly straightforward process and is described briefly below.

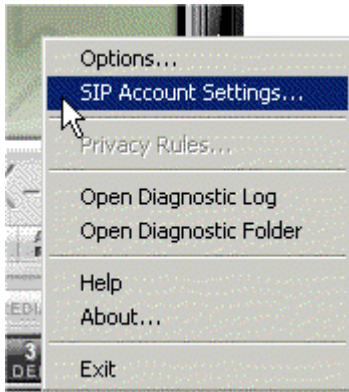
After installation and on running the program it will display the following screen.



This should be partially covered by the following

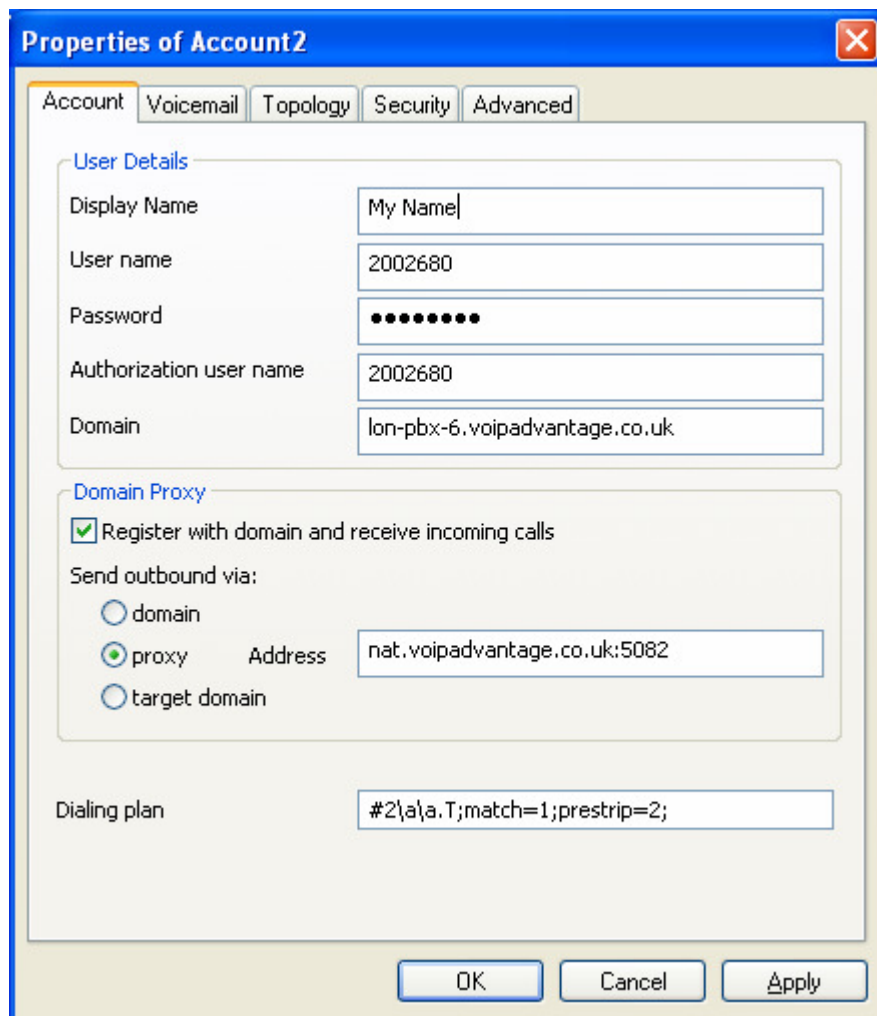


In which case press Add. If the screen above does not come up then Right click the phones screen which will display



Pressing SIP account options will get you the SIP Accounts screen above.

Pressing Add or if there is one already there Properties will show the following screen



Enter your name as you wish it to be seen as the CallerID for those people you call under display name.

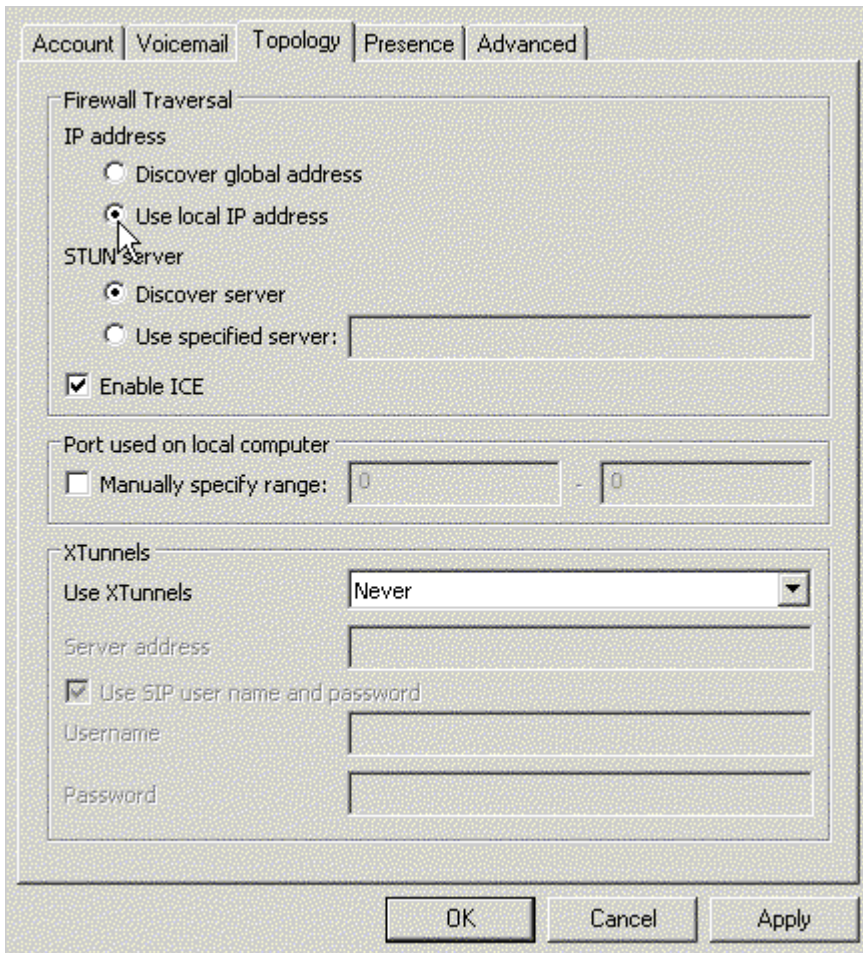
Your VoIP Advantage extension in Username and also in Authorization user name

Your password in password.

In domain please enter sip.voipadvantage.co.uk or if instructed to by email lon-pbx-N.voipadvantage.co.uk [Where N can be any number from 1 to 7.]

Click on the proxy tab and enter nat.voipadvantage.co.uk:5082 [or nat1 or nat2 as indicated in any email sent to you]

Then click on the Topology tab at the top.



and select Use local IP address at the top. Click apply on the bottom right hand corner and we would expect it to immediately work with VoIP Advantage.

Dial **160** to try the echo test. You should hear everything you say echoed back to you.

**Note:** If after configuring the software you get one way audio problems these can be resolved by changing the following settings:  
Options... Advanced... Audio Codecs and removing all but one (e.g., G711 uLaw) from the list of enabled codecs